

## **Cancellation Policy:**

Due to the resort's strict cancellation policy, we must follow with our own. While we understand that things come up and plans sometimes change, we ask that you please understand the need for a clear cancellation policy. Both Rhythmwood and Ylang Ylang are small, family run businesses. We maintain this cancellation policy because unlike larger businesses, we do not often receive last minute registrations. When you register with us, we guarantee your spot in the retreat and your room at Ylang Ylang is held for you in reservation. Due to this arrangement, all payments are non-refundable. The only way a refund can be considered is if BOTH the following conditions are met: the retreat is full (12 participants), AND we can find someone to fill your spot. We appreciate your understanding in this matter.